



Advantage Oil Co. HEATING SYSTEM SERVICE PLANS

Fueled by Expertise Since 1996

Advantage Essentials Plan - \$270.00/Year for NY or \$265.00/Year for PA (M-F 8:00am to 4:30pm*)

The Essentials Plan covers many things that can typically go wrong with your system and includes an annual tune-up upon yearly renewal of the plan to increase your system's longevity and performance. The plan also includes protection/replacement of ONE each of the following parts:

- Blower Belt
- Boiler Drain
- Burner Coupling
- Burner Fan
- Burner Motor
- Cad Cell Relay
- Cad Cell Sensor
- Delayed Oil Valve
- Diffuser
- Draft Regulator
- Electrode Assembly
- Electrode
- Fan Limit Control
- Firomatic Valve
- Ignition Leads
- Ignition Transformer
- Manual Thermostat
- Modern Style Expansion Tank
- Nozzle Adapter
- Nozzle
- Oil Filter Cartridge
- Oil Pump
- Oil Pump Strainer
- Single Aquastat
- Stack Control
- Tank Firomatic Valve

Advantage Premier Plan - \$356.40/Year for NY or \$349.80/Year for PA (24/7 Emergency Service*)

The Premier Plan includes everything the Essentials Plan has to offer, plus the significant addition of protection/replacement of ONE each of the parts listed below.

- Air Vent
- Automatic Water Feeder
- Blower Motor
- Blower Puller
- Burner End Cone
- Burner Switch
- Circulator
- Circulator Bearing Assembly
- Circulator Coupling
- Circulator Motor
- Expansion Tank
- Fan Pulley
- Fan Shaft and Bearings
- Pressure Relief Valve
- Switching Relays
- Temperature and Pressure Gauge
- Triple Aquastat
- Zone Valve

Additional Parts/Services: Any parts or services not included in the Essentials Plan will be billed at our normal billing rates for parts and labor. Parts or services not included in the Premier Plan will be offered at a 15% discounted rate.

***Service Hours:** During the life of the Premier Plan **ONLY**, Advantage Oil Company, Inc. will provide dependable, prompt, emergency service 24/7, 365 days a year. Emergency service constitutes NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS. All other services of inadequate heat, partial failures on multiple zone systems, or other non-emergency calls covered under the Premier Plan, and all services covered under the Essentials Plan will be performed during normal working hours, M-F 8:00am to 4:30pm.

General Terms and Conditions

A. A tune-up will be performed once a year during regular working hours. A tune-up includes:

- Cleaning the heat exchanger and flue pipe
- Inspecting the combustion chamber
- Clean fan, housing, end cone, and air tube of burner
- Clean and check electrodes and nozzle assembly
- Install new oil filter and nozzle
- Oil all motors on burner, fans, and circulators
- Check all operating controls and safeties
- Check and adjust barometric flue damper
- Adjust flame using electronic combustion testing equipment to obtain the MAXIMUM PRACTICAL EFFICIENCY for your unit.

B. Advantage Oil Company, Inc. will not issue an agreement on obsolete equipment or units seriously in need of repair or replacement. The customer must provide a reasonably clean, safe and accessible work area.

C. Labor is covered only for the repair or replacement of listed parts and services based upon the plan chosen. For all other work, labor and parts will be charged at the normal rates that apply for the Essentials Plan, and at a 15% discount for the Premier Plan.

D. This agreement does not cover water tanks and anode rods, domestic plumbing, humidifiers, domestic wiring, cooling equipment, low pressure burners, rotary burners and condensing equipment, electronic air cleaners, permanent air filters, ductwork, repair or replacement of obsolete parts which are not available through regular sources of supply, or any work that requires us to expose concealed piping or concealed oil lines for repair.

E. This agreement does not cover parts or labor, secondary or consequential damages when failure is due to:

- Air in baseboard radiation or radiators
- Changes in oil consumption
- Customer leaving emergency switch in "Off" position, thermostat set improperly, dirty air filter or lack of water in boiler
- Failure of customer to maintain proper boiler water level or pressure
- Frozen pipes
- Frozen or gelled oil lines
- Fuses or circuit breakers down
- Inadequate boiler room ventilation
- Lack of oil when delivery was delayed due to delinquency in payment, or when customer is not on automatic delivery
- Piping not related to the heating system
- Power interruptions, wars, acts of God, accidents, fire damage, flooding or other water damage, government regulations, strikes, riots or other conditions beyond the control of Advantage Oil Company, Inc.

F. This agreement will be void if:

- All of customer's needed fuel oil is not purchased from Advantage Oil Company, Inc.
- Customer procures heating equipment service installation from any person other than an authorized representative of Advantage Oil Company, Inc.

rental situation, if a tenant defaults in payment for oil delivered, it is the landlord's responsibility.

H. There shall be no liability on the part of Advantage Oil Company, Inc. for work done by anyone else, unless such person is authorized, in writing, by us to perform work or furnish such parts.

I. All equipment credits are only applicable toward equipment purchased from and installed by Advantage Oil Company, Inc.

J. This plan does not insure against leaks from fuel storage tanks or any damage to persons or to property resulting from such leaks. This plan does not cover any installation, clean-up, removal, remediation, or other costs of compliance with any laws, rules or regulations regarding fuel storage tanks. Advantage Oil Company, Inc. will not be responsible for any injury or damage resulting from the disposal, discharge, dispersal or escape of oil or other petroleum substance into or upon the customer's property, surrounding property, the atmosphere, or any water course or body of water, unless caused by the negligence of Advantage Oil Company, Inc. Customer shall be responsible for the condition and maintenance of the fuel oil tank

K. The length of this agreement is one year from the date of acceptance. If the customer moves, the plan may be assigned to the new homeowner providing the new homeowner agrees in writing to assume this plan, all customer's outstanding bills are paid and customer gives Advantage Oil Company, Inc. written notice at least 10 days before closing.

L. Advantage Oil Company, Inc. reserves the right to inspect a heating system before it is accepted for service plan coverage. If inspections show that the system is in an unacceptable condition, it must be repaired or replaced before the system will be accepted for coverage. Advantage Oil Company, Inc. reserves the right to reject, at any time, any equipment from coverage if we find it to be unacceptable.

M. A tune-up completed in anticipation of service plan renewal will be billed at standard rates if the anticipated renewal is cancelled. It is the customer's responsibility to call and schedule an annual clean and service of the heating system.

N. This agreement applies only to residential and small commercial heating systems.

O. Customer and Advantage Oil Company, Inc. agree that there are no promises, terms, conditions, or obligations between the parties that are not already contained in this plan. Statements made by Advantage Oil Company, Inc. personnel that are not contained in this plan have not been relied upon by the customer and are not party to this plan.

Please sign me up for the:

Essentials Plan

Premier Plan

Office Use Only:

Plan Term: _____

Payment Type: _____ #: _____

I, the undersigned individual, acknowledge that I have read and agree to the terms and conditions set forth in this agreement, and understand that payment is due in full at the time of signing this agreement.

Date: _____ Customer Name: _____ Signature: _____

Service Address: _____ Phone: _____

Email: _____

I, the undersigned individual, on behalf of Advantage Oil Company, Inc., hereby acknowledge that full payment has been received for the selected plan above.

Date: _____ Company Representative: _____ Signature: _____